Basic Beneficiary Transportation Eligibility

(404) 728-4190 option 4
Beneficiary Travel Reimbursement

(404) 728-4190 option 3
Beneficiary Transportation

(404) 728-4190 option 1
# VTS Shuttle Service

<table>
<thead>
<tr>
<th>Clinic</th>
<th>Departure / Return</th>
</tr>
</thead>
<tbody>
<tr>
<td>Austell</td>
<td>7:00 / 14:30</td>
</tr>
<tr>
<td>Carrollton (Mon – Fri)</td>
<td>6:00 / 14:30</td>
</tr>
<tr>
<td>Lawrenceville (Philip Blvd)</td>
<td>7:00 / 14:30</td>
</tr>
<tr>
<td>Lawrenceville (Riverside)</td>
<td>7:15 / 14:30</td>
</tr>
<tr>
<td>Newnan</td>
<td>9:00 / 14:30</td>
</tr>
<tr>
<td>Stockbridge</td>
<td>7:00 / 14:30</td>
</tr>
<tr>
<td>Rome</td>
<td>6:00 / 14:30</td>
</tr>
<tr>
<td>Depart Ft. McPherson</td>
<td></td>
</tr>
<tr>
<td>6:00</td>
<td>7:30</td>
</tr>
<tr>
<td>9:15</td>
<td>10:15</td>
</tr>
<tr>
<td>11:15</td>
<td>12:30</td>
</tr>
<tr>
<td>13:30</td>
<td>14:30</td>
</tr>
<tr>
<td>15:30</td>
<td>16:00</td>
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</tbody>
</table>

Ft. McPherson to Lakewood MARTA station operates every 15 minutes starting at 6:00am

(404) 728-4190 option 2, please call 7 days prior to appointment to schedule

**Future Shuttle Service**

- Chamblee
- Oakwood
- Blairsville
# DAV Shuttle Service

<table>
<thead>
<tr>
<th>Last Name</th>
<th>First Name</th>
<th>Phone</th>
<th>Location</th>
<th>Days</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pate</td>
<td>Dannie</td>
<td>770–838–1815</td>
<td>Carrollton</td>
<td>as Required</td>
</tr>
<tr>
<td>Wayne</td>
<td>Douglas</td>
<td>706–782–2152</td>
<td>Clayton</td>
<td>Mon &amp; Fri</td>
</tr>
<tr>
<td>Mc Combs</td>
<td>Roosevelt</td>
<td>678–520–7577</td>
<td>Conyers</td>
<td>as Required</td>
</tr>
<tr>
<td>Max</td>
<td>Corner</td>
<td>770–967–9063</td>
<td>Gainesville</td>
<td>as Required</td>
</tr>
<tr>
<td>Atkinson</td>
<td>Willie</td>
<td>678–559–7432</td>
<td>Marietta</td>
<td>as Required</td>
</tr>
<tr>
<td>Rood</td>
<td>Steve</td>
<td>706–232–8809</td>
<td>Rome</td>
<td>as Required</td>
</tr>
<tr>
<td>Rood</td>
<td></td>
<td>770–546–2771</td>
<td>Rome</td>
<td></td>
</tr>
<tr>
<td>O'Neil</td>
<td>William</td>
<td>706–818–5395</td>
<td>Athens</td>
<td>as Required</td>
</tr>
<tr>
<td>Simpson</td>
<td>Rick</td>
<td>404–281–0287</td>
<td>HSC</td>
<td>as Required</td>
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<tr>
<td>Shwana</td>
<td>Hunt</td>
<td>478–277–2775</td>
<td>Dublin VAMC</td>
<td>as Required</td>
</tr>
<tr>
<td>Gregory</td>
<td>Knight</td>
<td>706–731–7256</td>
<td>Augusta VAMC</td>
<td>as Required</td>
</tr>
</tbody>
</table>
Veterans Choice Program

- Temporary Program began August 1, 2014 for 3 years or until funding is exhausted
- Third Party Administrator (Health Net)

For information:
- [http://www.va.gov/opa/choiceact](http://www.va.gov/opa/choiceact)

To set up an appointment or obtain a replacement card:
- Call 866-606-8198
- Hours of operation are:
  - Monday – Friday 8am–10pm, except Federal Holidays
VETERANS CHOICE PROGRAM: WHO IS ELIGIBLE?

Eligibility requirements as of December 1, 2015

**Wait–Time (30 Days)**

The Veteran is informed by his/her local VA medical facility that they are not able to schedule an appointment for care either:

- Within 30 days of the date the Veteran’s physician determines the Veteran needs to be seen, or
- Within 30 days of the date the Veteran wishes to be seen

**Distance**

The closest VA medical facility where the Veteran can see a full-time primary care physician is more than 40 miles driving distance from his/her home.

**No full–service VA facility**

The Veteran lives in a state or territory without a full-service VA medical facility and lives more than 20 miles from such a facility. This applies to Veterans who live in Alaska, Hawaii, New Hampshire, Guam, America Samoa, Commonwealth of the Northern Mariana Islands, or the U.S. Virgin Islands.

(Note that the Veteran is not eligible under this criterion if he/she lives in New Hampshire and within 20 miles of the White River Junction VAMC.)

**Unique Travel**

The Veteran has to travel by air, boat, or ferry to the nearest VA medical facility.

**Unusual or Excessive Burden**

The Veteran faces an unusual or excessive burden in traveling to a VA medical facility based on geographic challenges, environmental factors, a medical condition, the nature or frequency of the care needed, and whether an attendant is needed.

Most Veterans must call 866-606-8198 to verify eligibility and set up an appointment. Veterans who qualify under the wait-time requirement will be contacted by VA partners directly to set up an appointment.

Visit www.va.gov/opa/choiceact for more information or to chat live with a VA representative.
Wait Time

- > 30 after CID (VCL)
- > 90 days for new patient (EWL)
- Opt-in / Opt-out
- NVCC upload eligibility form and medical records
  - 404-321-6111 ext. 2484
- TPA (Health Net) to call Opt-in within 48 hours
Medical Services Not Covered Under the Choice Program

The Choice Program Third Party Administrator (TPA) contracts with Health Net and TriWest include all inpatient and outpatient medical services that are normally provided in the Veterans Medical Benefits Package except for the following:

- Nursing home care
- Hospice
- Long Term Acute Hospitals (LTAC)
- Homemaker and home health aide services
- Chronic dialysis treatments
- Dental care
- Pediatric services
- Compensation and Pension (C&P) examinations

- Durable Medical Equipment (DME), including eyeglasses
  - Prosthetics
  - Fax 404–728–5086
  - Phone 404–321–6111 ext. 2202
  - Optical Clinic
  - Fax 404–417–1501
  - Phone 404–321–6111 ext. 5057

- Non–urgent/non–emergent medications
  - Pharmacy
  - Fax 404–327–4957
  - Phone 404–321–6111 ext. 7690

- Emergency Care
  - TAP 404–329–2222
  - 404–329–2220
  - 800–224–4087
The Choice Program does not impact your existing VA health care or any other VA benefit.

If you are satisfied with your wait time at a VA facility and wish to continue waiting for VA care, there is nothing you need to do at this time.

Non-VA care is only covered by VA for medical needs which have been approved by your VA physician. We can happily schedule an appointment for other medical needs, but the VA can only cover the cost of care related to your VA-approved health needs.